



CROWNE PLAZA®

DUBLIN-BLANCHARDSTOWN

# Client Testimonials 2025



**SHARE YOUR MEMORIES**

#crowneplaza #ihghotels



## From our Meetings Director

We believe that successful events are built on strong relationships. My team and I take pride in truly understanding your business needs, ensuring that every detail aligns with your goals. From seamless meetings to impactful conferences, we're here to provide a personalised experience that reflects your company's values. We're not just event managers—we're your partners in creating events that leave a lasting impression on your team, clients, and partners.

Take a look at some of our client testimonials to see how we've helped create successful, memorable events

*Kim Mullen*

Kim Mullen





## Danny Purcell- Event Organiser - Dublin Bus



Just wanted to thank you for everything on Saturday night. Everything went brilliantly, the room was wonderful food excellent, and everything ran smoothly. I would like to add that Karen and Ellen went above and beyond to cater for us on the night as well as the floor and bar staff. We'll have no hesitation in booking again for next year.

Many thanks from myself and the Harristown GPA committee.







## Volunteer in Irish Sport Awards - Michelle McCarthy - Office Manager, Federation of Irish Sport



Thank you so much for all your assistance and attention to detail for the awards this year. Kim, Shauna and their teams did a fantastic job from start to finish. This is our second year hosting the awards here and we have gotten such positive feedback from our guests. We already look forward to working with the team again for next year.







### Swoboda Research Centre - Nick Money, Director



Just a quick note to say thank you very much to you, Danny and the rest of the CP Blanchardstown team who did us so proud last week. We made life hard for Sibi on Thursday night with an ever-changing table plan, but he and his colleagues managed admirably, and our guests had a great night. On Friday, everything went like clockwork too! Thanks again!







## PCI College Clondalkin - David O'Mara, Marketing & Student Recruitment Manager



I'd like to thank you for all your help and support over the last few months in getting the Conference up and running – the feedback has been very positive from all attendees and PCI staff. Everyone was very impressed by the entire Crowne Plaza Hotel team and venue.

Also please pass on my thanks to Shauna and let her know how helpful she was on Saturday; she was very attentive to all our needs throughout the day and was a calming presence for me when things got a little bit stressful later in the day when trying to connect with our final speaker of the day over Zoom!

We're already planning our next Conference, so we will get in touch with you about availability later in the year.







**Irish Student Consulting Group - Aine O'Neill, President**



The ball was fantastic, thank you so much for all the organising yourself and the team. The ISCG menus and table decorations were a lovely surprise!

In terms of feedback, I really don't have a bad word to say - everyone I spoke to was delighted and all said that the food was the best they ever had at such a large function (I completely agree on that too!). Shauna was a huge help in all the last-minute things too like getting microphones set up for speeches.

Thank you so much again, yourself and the team made the event so easy to organise from start to finish and we'll be sure to pass on the good word to other societies for functions in the future. I'm sure my replacement will be back to you in a few months to book a date for next year!







We held the FEWN event for LEO Fingal at the Crowne Plaza in Blanchardstown. Our experience from the get-go was top class. Kim was absolutely amazing to deal with. Nothing was a problem. We felt we were in very safe hands after that very first meeting. The room, the set-up, the extra touches at the beginning with the stunning mince pie stands & vit hit carts. The Christmas decorations. All the staff were so accommodating. Printing lots of extras at last minute. Shauna was also fantastic on the day. Her attention to detail was superb.

The standard of food was first class - so huge compliments to the chef!! Lunch was absolutely delicious and the feedback from all attendees is a 5 !! Excellent!!! So, thank you. The staff everywhere were incredibly attentive at all times. I've already recommended the hotel & the team to colleagues. Brilliant experience from start to finish.

Thank you.



Fingal Enterprising Women's Network - Barbara & Carol Ann, M Space Malahide







### ADP Payroll - Phillip Richards, Training Academy Coach ADP



Our company was planning an event to celebrate our associates that are based in Dublin, and we contacted the Crowne Plaza at Blanchardstown to supply both accommodation and conference facilities. We had 9 associates stay overnight and 50 attend the event. The support in both planning and assisting on the day from the Event Team led by Kim Mullen was excellent, allowing us to hold a very successful and stress-free event.

Food supplied in the Forchetta Restaurant was great in quality and just what was needed to keep the participants going through the day. Accommodation was of a terrific standard and I'll call out Daniel Kenny for his patience and prompt support as we finalised our plans and therefore our needs. Thanks everyone at the Crowne Plaza in Blanchardstown, you did an awesome job.







## CHOOSING CROWNE PLAZA DUBLIN BLANCHARDSTOWN HOTEL

Particular Sciences - Raquel Da Silva, Sales Coordinator



When we organise workshops and seminars, we want to make sure that our customers will be pleased with everything. From the venue, to the talks and trainings that are delivered, we want everyone to enjoy and take the most of every moment. That's one of the reasons Crowne Plaza is our first option to hold our events or accommodate our guests.

The hotel has one of the best staff in Dublin and counts on the efficiency and professionalism of Kim & Claudia, Shauna, Ben & Patrick in the C&B team. They just give you the confidence that your event will be a success.

Julia and Daniel in Reservations are excellent professionals and ALWAYS willing to help in any situation regarding our bookings. Same with the front desk. The hotel looks beautiful, and the toilets are kept spotless by Analyn and the team.

Under the supervision of Karen, we had a successful and delicious lunch... and we could just spend hours praising this super team. THANK YOU SO MUCH Crowne Plaza, from PSL team.







UCD Medical Society - Committee Members of the UCD Medical Society, University College Dublin



Our annual Med Gala took place in the Crowne Plaza in April and was a huge success! The staff were lovely, Eddie and Shauna took very good care of us on the night and were there to help us with any of our needs. We worked closely with Kim in the lead up to the event who was an absolute pleasure to deal with, it was a great night for everyone involved







Olympic Federation of Ireland - Nancy Chillingworth, Paris 2024 Deputy Chef De Mission



Thank you so much for all the support that you and your team gave to Team Ireland in the lead into Paris. Kim and Daniel, in particular, were fantastic to work with!



OLYMPIC  
FEDERATION  
OF IRELAND





## CHOOSING CROWNE PLAZA DUBLIN BLANCHARDSTOWN HOTEL

Musgraves Drive of the Year Awards - Peter Lane, Driver Assessor



“We stayed on two nights in this hotel, exceedingly good and the staff make this such an enjoyable experience. I don’t remember all the names of the staff and managers but each and every person was professional in their duties.

It was a company function, there was a lot of things happening, lots of last-minute arrangements, but each and every request was done without complaint, without problems, and made it such a huge success. Apologies that I don’t mention any names, Vanessa checked us out and the smile was a lovely added extra on a morning before heading off after a class leading breakfast!”



*Musgrave*





Success Resources - Lisa Aalders, Project Manager | Program Director MMI's Europe  
Success Resources UK Ltd.



Great Hotel, Fantastic service. Especially From the Banqueting Department. Thank you so much Kim, Shauna, Claudia. Gaby. On behalf of entire Staff of Success Resources who are at the venue during our event The Millionaire Mind Intensive”



**SUCCESS  
RESOURCES**







The Family Business Awards - Jill Thornton, Head of Events Division, Ashville Media Group



“Kim & Shauna, Thank you both so much for everything you did today. It was a very Successful event. I was well received by everyone attending. Thank you to Kim and all the staff at the Crowne Plaza Dublin Blanchardstown”



**FAMILY  
BUSINESS  
AWARDS<sup>24</sup>**

**ASHVILLE** MEDIA  
GROUP







## CHOOSING CROWNE PLAZA DUBLIN BLANCHARDSTOWN HOTEL

Tristania's Birthday Celebration - Grace, Mother of the Birthday Daughter



I would like to recommend Crowne Plaza Hotel for their good service. The Heather Suite room is a beautiful and elegant venue. Heather Suite event room is fantastic. The service of the staff was great. I would like to thank Kim Mullen Crowne Meetings Director and Mathilde Huchelmann Meeting and Event Executive for all quick answered emails and granted requests. And thank you also to Karen and Sara for helping me during the event.

And thank you also to Devang, Conference and Banqueting Manager who help me also during the event and always asking if everything is ok. The full course of menu was good and served on time as I requested. I have 5 rooms booked and were given to me at earliest time as I requested. And the rooms were nice and clean. Crowne Plaza Hotel is highly recommended. I have friends now booked for the incoming events. Cheers to the staffs!







## ISPE Seminar - Carolann Power, ISPE



I just wanted to drop you a quick note to say thanks so much for making this so seamless from start to finish. The amount of compliments I got tonight about the food and service was amazing, in addition to this the seminar went off without a hitch and the renovations made such an impact and again so many compliments! Pencil us in for 2026!







## CHOOSING CROWNE PLAZA DUBLIN BLANCHARDSTOWN HOTEL

Milevio - Viorica, Creative Director



I recently hosted an event at Crowne Plaza Blanchardstown, and I couldn't be more pleased with the level of service and professionalism provided. Special thanks to Mathilde Huchelmann, who was incredibly responsive and attentive, addressing every detail and request in the lead up to the event. The entire team on Sunday 27 October 2024 exceeded expectations – they were not only helpful but highly professional, ensuring everything ran smoothly.

A special mention goes to Devang Singh, the Conference Manager, whose expertise and support were invaluable, and to Heather A, whose stunning work and organizational skills were noticed by everyone. The setup was flawless, and all arrangements and screen connections were precisely as we had discussed. It was a successful day, thanks to the dedicated team at Crowne Plaza. I'm grateful to each one of you, and I look forward to working with you again in the future. Thank you once again!







Vortex Communications - Judit Kiss, Product Sales Specialist



We had a very pleasant stay at the hotel. It's nice and modern, comfortable beds, spacious bathroom and great service, the staff is very friendly and helpful. Especially liked the filtered water dispensers on every floor. Meeting room is well equipped and spacious. And the restaurant is one of a kind, not a long menu to choose from but whatever you go with is extremely tasty and generous portion.







## CHOOSING CROWNE PLAZA DUBLIN BLANCHARDSTOWN HOTEL

NSF Euro Consultants S.A. - Kristina Hristova, Event Manager



Thank you so much for all the care, excellent stay and fantastic extras! All were duly appreciated! I enjoyed meeting you a lot and am so sorry we couldn't make it last longer! Next time, hopefully soon! It was amazing how you organised our Friday (the infamous 24th January & that crazy-storm lady Éowyn) and made it a lovely and "ordinary" day while we all knew what was going on outside! Everyone in your hotel was simply perfect and I mean it! And last but not least, as someone travelling a lot for work and staying usually at excellent hotels.

My stay at the Crowne Plaza Dublin Blanchardstown was amazing, cosy and definitely once in my lifetime my home-away-from-home for the 15 days I enjoyed your hospitality. Same applies to all members of our group. You scored 5 of 5 in the independent evaluation for the European Commission and it goes directly to the important people! I hope you get that cosy home feeling a lot and also be as grateful as I am for it while you are travelling the world!"







UCD Science Society - Nicholas Suarez



The event was a huge success! I cannot thank you enough for all the help you have provided me this past month.

The organisation from the hotel staff was excellent with everything being set up on time and even our special requests being granted. Please give a huge thanks to Devang on my behalf, he helped out so very much and was always attentive”!



UCD  
**SOCIETIES**  
GET INVOLVED







## Neo Cat - Ronan Lynch



“I want to let you know how impressed we were with the meal and the service last night. The staff were incredibly friendly and helpful, from the chef, to reception, to the waiters and waitresses.

We will definitely use Crowne Plaza again. One of our group said this morning. "I just wanted to say that the meal and overall experience at the restaurant last night were great. Definitely to keep it in mind for future needs".







## CHOOSING CROWNE PLAZA DUBLIN BLANCHARDSTOWN HOTEL

Iftar Royale - Lateefa Hamzat



I just wanted to extend a heartfelt thank you for accommodating us for the Iftar Royale event last weekend. The staff were absolutely fantastic, the food was delicious, and the atmosphere was amazing—we truly appreciate all your effort in making the evening run so smoothly.

We would love to host the same event with you again next year on March 1st, 2026 and would appreciate if you could hold the date for us. We plan to confirm the booking very soon—we just need to double-check a few final details before proceeding.







## CHOOSING CROWNE PLAZA DUBLIN BLANCHARDSTOWN HOTEL

Funeral Reception - Justin Savage



We would like to say we were absolutely delighted with every detail you and your team provided us in a very important chapter in our lives celebrating our mothers life.

The food was excellent with everyone commenting to us on its taste and freshness of salads etc. The team were excellent and extremely efficient.

They provided excellent attention and communication to me and they ensured updates on how the wine was going which was very helpful on toasting our Mum.







## CHOOSING CROWNE PLAZA DUBLIN BLANCHARDSTOWN HOTEL

Volunteers in Irish Sport Awards 2024 - Michelle McCarthy, Federation of Irish Sport



Many thanks for the opportunity to attend such a prestigious event last Friday. The whole day was a great experience with everything ran professionally and great hospitality from start to finish.

It was great to be part of such an event. Firstly many thanks for the hosting ceremony which was hugely enjoyed and our club was very proud to be part of same.

Many thanks for a great day. It was great to be part of such a well organised event and be in the same room as many volunteers from different sporting backgrounds.







CROWNE PLAZA®

DUBLIN-BLANCHARDSTOWN

# Client Testimonials 2025



**SHARE YOUR MEMORIES**

#crowneplaza #ihghotels